

## West Crete Holidays Booking Form

### **Your holiday**

Name and dates of the holiday you wish to book \_\_\_\_\_

The name of the teacher/holiday leader \_\_\_\_\_

### **Your Details**

Your name \_\_\_\_\_ Tick the box if non participant

Names of other people in your party \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### **Contact details**

Postal address \_\_\_\_\_

Telephone number: \_\_\_\_\_ Mobile no: \_\_\_\_\_

Email address \_\_\_\_\_

### **Other information**

#### **Rooms**

How many single occupancy rooms (supplement £140 per person per week)? \_\_\_\_\_

How many twin bed rooms, shared? \_\_\_\_\_

How many double bedded rooms, shared? \_\_\_\_\_

**Extra days** – will you require extra days at Peli Hotel? Please give details \_\_\_\_\_

**Transfers – Airport transfers are NOT included.** The approximate transfer cost (extra) is included below for your information.

Taxi from Chania Airport for 1- 4 people is 65 euro one way (45 mins)

Taxi from Heraklion Airport for 1-3 people is 190 euro one way (2 ½ hours)

Buses from both airports are comfortable and economical (€9 from Chania airport to Kasteli/Kissamos) but the journeys are lengthy with a change in Chania City Bus Station.

Please state your preference: pre-arranged taxis, sharing where possible  or bus information

**Airport transfers are paid for at the time of making the journey so please ensure you have euros with you.**

Note that buses from Chania to Kasteli/Kissamos stop almost outside Peli Hotel, at the beach bus office.

**Insurance** Please give details of **compulsory** holiday insurance (this information can be given later)

**Payment** How would you like to pay? Cheque  Bank transfer

**Special requirements:** if you have e.g. mobility difficulties or special dietary requirements please give details here:

**Signature:** I am over 18 years of age and have read and understand the West Crete Holidays Booking Conditions

Name \_\_\_\_\_ Date \_\_\_\_\_

### **What happens next?**

**Send this booking form:** by email to our booking agent Lynne Wood: bookingwch@hotmail.co.uk or by post to: Lynne Wood, 2 Yew Tree Close, Alvaston, Derby DE24 0PZ

When Lynne confirms availability you can book your flight(s) and send a deposit of £150 per person. If you have already spoken to Lynne you can post this form with a cheque made payable to WCH Holding Account, or ask Lynne for electronic transfer details.

The balance is due 8 weeks before your holiday commences and Lynne will remind you beforehand.

Please make sure:

- You inform us of your flights so we can make transfer arrangements in Crete.
- You give us any additional information e.g. travel insurance details, dietary requirements and any changes to flight times - *essential if you are to be met at the airport.*

### Useful Information

**Booking Procedure** A booking is made after you have emailed / posted a signed booking form to our agent Lynne Wood who will confirm availability and when a deposit of £150/person or full amount has been paid to her. Cheques are made out to **WCH Holding Account**, this is West Crete Holidays' account held at the Royal Bank of Scotland. You can arrange to pay by electronic transfer with Lynne too. When your money has been received Lynne sends you a confirmatory email.

About nine weeks before your holiday Lynne sends you a reminder, by email, to pay the full amount or the balance of your holiday payment which must be received by Lynne 8 weeks before the start of your holiday.

**Late bookings** If you book 8 weeks or less before the holiday full payment is required immediately. If there are any changes to your flight times/travel arrangements please tell Lynne so we can amend your transfer arrangements.

**Flight info** Most charter flights are on Tuesdays, but Easyjet and Ryanair fly on other days. You can come for more days than the duration of the holiday listed. Please tell Lynne so she can book them and you pay for extra days on arrival.

**Find a flight** Some websites we have found useful: Travelrepublic.co.uk, Flightline.co.uk, Easyjet.com, Ryanair.com, Monarch, Thomson.co.uk and Aegean Airlines, plus your travel agent may have some good offers too.

**Walking** If you wish to walk while on your holiday please bring shoes with heel support and thick soles. Flip-flops are not adequate footwear.

### West Crete Holidays Booking Conditions

**Booking Contract** You (the person signing the booking form) must be at least 18 years of age and must have the capacity and authority to make the booking for yourself and any other named parties. Your contract is between you and West Crete Holidays – Peli Pateromichelaki, who serves your holiday. If the balance of the holiday is not paid by the specified date we reserve the right to cancel the booking.

**Price** The price includes the services specified for that holiday on the website: [www.westcreteholidays.com](http://www.westcreteholidays.com). It does not include flights, passport charges, airport taxes, airport transfers, insurance, emergency costs or excess baggage costs.

**Your Safeguard** All payments you make will be held in our 'WCH Holding Account' which cannot be accessed until your holiday is over, thus ensuring that your money cannot be withdrawn before the date your holiday is completed.

**Sharing a room** If you wish to share a room and we are unable find a sharer, the cost of a single room will apply. To help room sharers: if both parties wish we can arrange for you to email each other beforehand.

**Insurance** In order to participate in a holiday provided by us, you must have travel insurance.

**Price changes** We have the right to increase the holiday price if there is a change in exchange rates. The price is currently based on a rate of (GBP) £1= 1.05€ (EUR). We will make no change if the exchange rate fluctuates by less than 5%. You have the right to withdraw from the booking prior to the 8 week stage if the increase is more than 10% and you don't accept the price revision.

**Alterations by you** Any special requirements should be noted at the time of booking. Alterations after booking which we can assist you with will incur a fee of £20.

**Cancellation by you** Cancellation must be made in writing/email to Lynne Wood. The following charges will apply:

42 days or more before departure, loss of deposit.

41-28 days before departure, 50% of total holiday price.

27-14 days before departure, 75% of total holiday price.

13 or less days before departure, 100% of total holiday price.

**Changes by us** At the time of advertising, all courses listed in our website or brochure have been confirmed by the respective course teachers. If, for any reason at all, a teacher becomes unavailable we will do our very best to replace them with a teacher of similar qualities and advise you of this.

**Deviations** We will advise you before the holiday of any other deviation from what we had advertised, for example due to maintenance work, weather conditions, sickness or any other reason we could not have forecast.

**Liability** We accept no liability for: cancellations, delays or changes that are beyond our control or ability to deal with, such as strikes, air transport problems or strife. We accept no liability for your medical or psychiatric condition whenever it may have developed. We accept no liability for loss of or damage to your personal property unless we were the direct cause of it.

**Health.** If you or your party have had any major physical or emotional illness within the last 5 years or are under medical or psychiatric supervision, you must notify us of the details at the time of booking. Persons attending yoga holidays do so at their own risk. If you are in any doubt about the suitability of a particular holiday with regard to your experience or abilities, please get in touch with Lynne before the holiday. Non-disclosure of relevant information can invalidate your insurance and cancel our contractual obligations to you.

**Complaints.** If you are dissatisfied with any aspect of your holiday, you should raise it immediately with Peli Pateromichelaki. We wish to provide a quality holiday for you and matters can usually be put right on the spot. We will accept no liability for any matter that is not raised with us during your holiday on Crete. In the event of your continuing dissatisfaction on a matter that you did raise with us, you should tell us in writing within 14 days of your return. We will respond within 7 days thereafter. We agree to independent arbitration should this become necessary.

### **Info & contact details**

**Agent: Lynne Wood** 01332 833417, [bookingwch@hotmail.co.uk](mailto:bookingwch@hotmail.co.uk) [www.westcreteholidays.com](http://www.westcreteholidays.com)

**We hope you have a lovely holiday with us and we will do our best to ensure that.**